



244 individuals met with the Client Navigator for referrals to additional programs and services



1,115 clients purchased needed clothing or furniture with a MAM Resale voucher



518 people got to job interviews or medical appointments with transportation help



1,836 households paid rent or a utility bill with emergency financial assistance



215 families received long-term case management to achieve stable housing and employment



635 families were provided with toiletries and home care products to stretch their budgets



5,376 kids received new school clothes or supplies through the Back to School Program



6,403 applications for public benefits were filed by **1,678 families**



543 clients received medical assistance to visit a doctor or fill a prescription



771 children experienced the holidays with gifts and blankets from Christmas Share



223 kids can see better with eye exams and glasses



369 people worked with MAM counselors to learn to cope with stress, anxiety and trauma



736 clients learned money management through Financial Education classes and coaching



43 loans totaling **\$20,800** prevented people from turning to high-interest payday lenders



1,492 adult students attended ESL classes to learn or improve their English



78 new citizens passed their interview and naturalization test with the help of Citizenship Classes



849 people worked with Immigration Attorneys to take steps toward naturalization



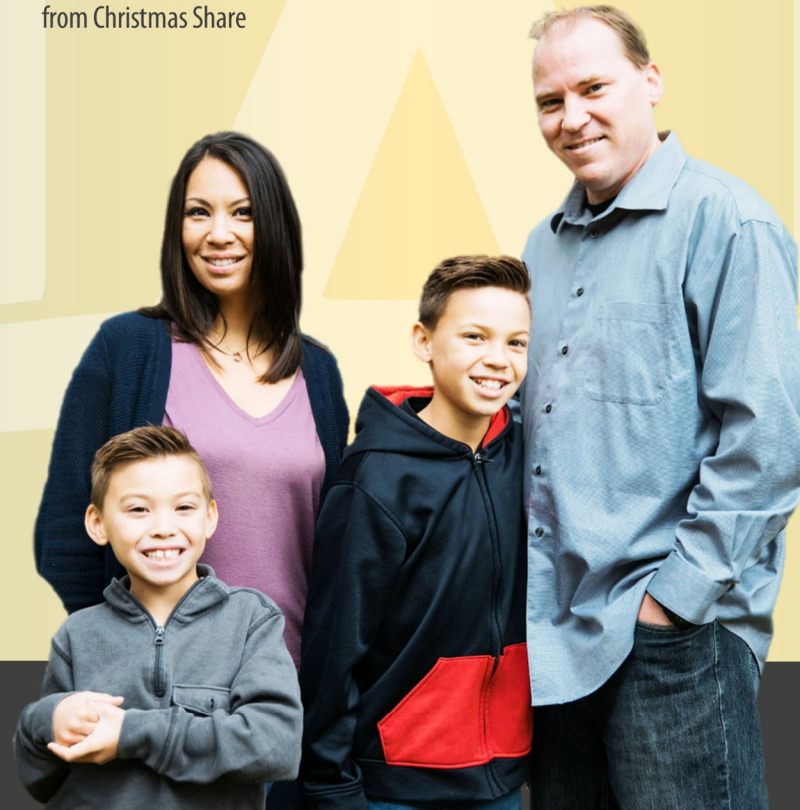
1,158 job-seekers in Employment Services learned new skills for a successful job hunt



121 clients completed the Employment Certification Program, and **71%** found better jobs



60 students took vocational courses to work in the security, construction and medical fields



2019 IMPACT

8,901 families are more stable and resilient

& OUTCOMES

impacting **28,237 individuals** in our community!