

# MAM

*Helping Houston*

EVERY DAY AT MEMORIAL ASSISTANCE MINISTRIES  
**WE HELP PEOPLE**  
BOUNCE BACK FROM A CRISIS,  
CARE FOR THEIR FAMILIES,  
AND LEARN SKILLS TO IMPROVE THEIR LIVES.



1625 Blalock Road, Houston, TX 77080

[WWW.MAMHOUSTON.ORG](http://WWW.MAMHOUSTON.ORG)

# MAM

## OVERVIEW

**MAM was founded in 1983**, during the Houston oil bust, when families would go church to church looking for assistance. With the community in need, churches realized they could do more by working together, so they collaborated to make one social services ministry and built a thrift store to support it.

The same basic model remains today, with the focus on family needs and revenue from the thrift store, which is used to support many programs. The difference is that the charity has expanded and adapted with the shift in needs.

MAM now offers financial assistance, an English program for adult nonnative speakers, citizenship-preparation services, mental health services and financial coaching. The nonprofit has also offered Hurricane Harvey relief to those who have lost jobs or need financial assistance.

In addition, MAM is the founding member of the Houston Immigration Legal Services Collaborative and works with a host of other nonprofits, including Baker-Ripley and the YMCA.





## MISSION

is to assure families have the means to meet their basic needs.

### WE:

#### Offer Programs

enabling long-term financial self-sufficiency

#### Assist Families

facing financial crisis avoid homelessness

#### Assure Children

an improved school experience

#### Facilitate Client Access

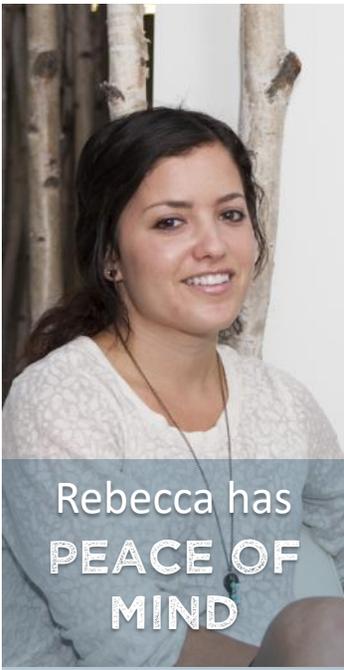
to other support networks

#### Provide Value

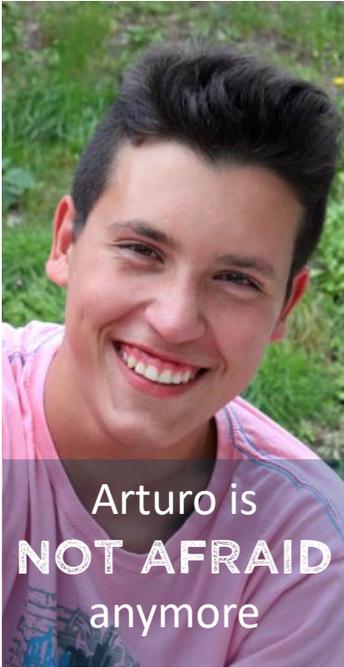
to our member congregations and the community

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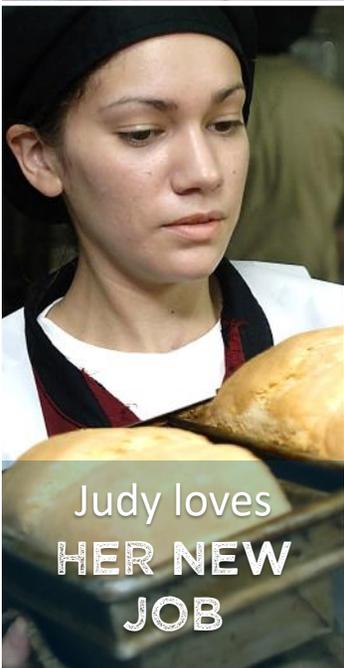
*MAM is a 501(c)3 non-profit organization.*



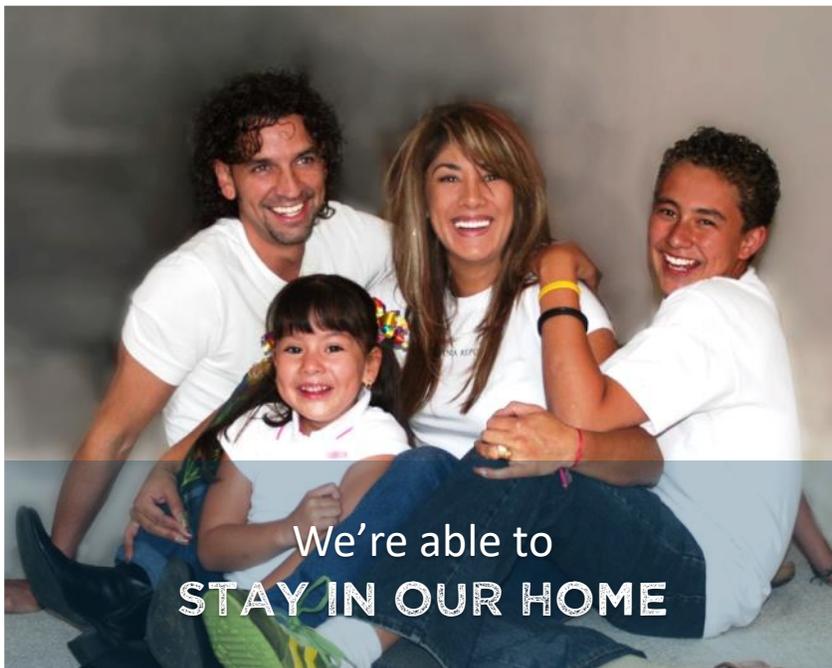
Rebecca has  
**PEACE OF MIND**



Arturo is  
**NOT AFRAID**  
anymore



Judy loves  
**HER NEW JOB**



We're able to  
**STAY IN OUR HOME**



Dan just spoke  
to a customer in  
**ENGLISH**



Lily received  
**NEW SHOES**



John can  
**PAY HIS BILLS**



- ⇒ MAM has received the highest rating (4 stars) from Charity Navigator every year for the last 7 years.
- ⇒ In 2017, Memorial Assistance Ministries was named the #1 non-profit organization in Houston by Charity Navigator, with a perfect score (100 out of 100) for accountability and transparency.
- ⇒ In 2018, 90¢ of every \$1 raised at MAM directly benefit programs and services.
- ⇒ MAM's service area extends beyond the Memorial/Spring Branch neighborhood, and includes areas such as the Energy Corridor, Greater Heights, Near Northside, Acres Homes, and Aldine.
- ⇒ MAM offers Employment Services at two satellite locations: Workforce Solutions Westheimer and Acres Homes Multi-Service Center. Family Assistance is also offered at Acres Homes Multi-Service Center.
- ⇒ Approximately 1/3 of funding comes from the MAM Resale Store, which has been named one of the top resale/thrift stores in the Houston area.
- ⇒ In 2018, volunteers at MAM gave nearly 56,000 hours of their time, the equivalent of about 27 full-time employees.
- ⇒ MAM has 35 member congregations that help provide volunteers, host drives, help raise funds, and more. Each congregation has a representative who serves as liaison between their congregation and MAM.
- ⇒ In 2018, MAM acquired Literacy Advance of Houston, allowing more families to take advantage of learning opportunities in west Houston.

# MAM

## PROGRAMS

At MAM, we see that each individual walking through our doors is strong. They may not realize it themselves, but they have the strength to ask for help and fight through their current crisis.

MAM staff and volunteers do their best to ensure clients are able to move on from an immediate problem and work toward a bright future for themselves and their families.

### FAMILY ASSISTANCE PROGRAMS \*

help those in financial crisis with rent, utility and medical assistance, clothing, transportation and access to benefits enrollment so they can stay in their homes and care for their families.

- Rent & Utility Assistance
- Medical Assistance
- Clothing
- Food
- Transportation Assistance
- MAM Home Care Cupboard

*\* These services may be limited to families living in MAM Service area ZIP codes. The services available may also depend on location within the service area.*

### FAMILY EDUCATION PROGRAMS

help people improve their English, become more employable, balance their household budgets, provide mental health counseling and immigration legal assistance—all areas that help families build a better life.

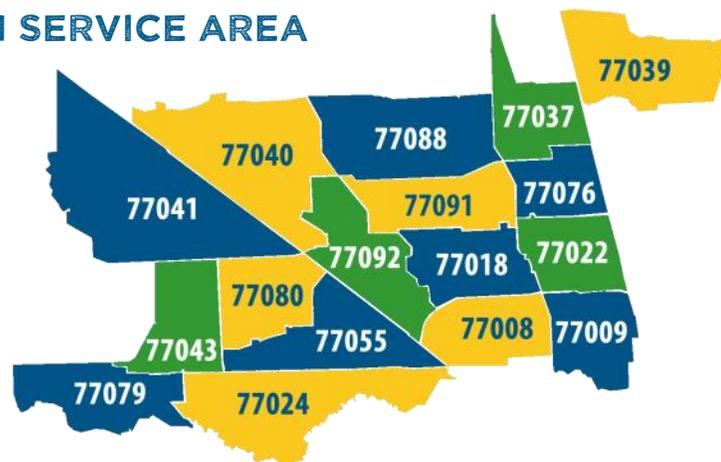
- English as a Second Language (ESL)
- Citizenship Classes
- GED Classes
- Immigration Legal Services
- Employment Services Program
- Case Management
- Mental Health Counseling
- Financial Education & Coaching
- Workforce Development

### PROGRAMS FOR CHILDREN

provide school uniforms and supplies, vision testing and eye glasses, prescriptions, immunizations, health screenings, dental care and doctor visits, and gifts for Christmas.

- Back To School
- I Can See
- Christmas Share

### MAM SERVICE AREA



# MAM NETWORK

Our family of programs, The MAM Network, has provided thousands of Houston families with the tools they need to get past a crisis and become stable.



**Rent & Utilities Assistance**



**Medical Assistance**



**Back to School Clothing**



**Mental Health Counseling**



**Financial Education & Coaching**



**Transportation Assistance**



**Home Care Items & Toiletries**



**Children's Immunizations**



**English Classes for Adults**



**Employment Services**



**Benefits Applications**



**Clothing & Furniture**



**Christmas Share Gifts & Blankets for Kids**



**Immigration Legal Services**



**Employment Certification Program**



**Long Term Case Management**



**Hurricane Disaster Assistance**



**I Can See - Eye Exams & Glasses for Kids**



**Citizenship Classes**



**NEW!  
Literacy Advance**

# MAM RESALE STORE

MAM Resale is a thrift store benefiting the mission of Memorial Assistance Ministries (MAM) to help families meet their basic needs and learn skills to build better lives. Purchases and donations can make a big difference in so many lives.

The MAM Resale Boutique is the place to find amazing deals on high-end clothing, authenticated designer handbags, shoes and accessories; as well as new items with tags at a fraction of retail prices.

New and gently used donations are vital to MAM and the families we serve. Resale staff or volunteers help unload cars and offer receipts for tax purposes, along with sincere appreciation.

MAM Resale Store has have daily arrivals of clothing, home furnishings, electronics, home goods, toys, books and more, both pre-owned and new. Come by and see what you can find in over 14,000 square feet of resale shopping paradise!

